

VRI Tape/Media Vaulting Services

Since 1980, the management of critical corporate data has been VRI's only business. We protect millions of backup tapes in our unique underground high-security facilities.

Along the way, we have handled more than 1 billion tape transactions, supported over 6,000 disaster recovery tests, and have been actively involved in numerous live disasters for our customers, all without incident.

How We Manage Your Tapes

Every VRI customer is given dedicated space within our facility. Within that dedicated space, your media will be stored together and in order at all times. Your media will not be intermixed with anyone else's media.



On-Site, 24-Hour Staffing

Our facilities are fully staffed at all times, 24 x 7 x 365. You call the same phone number 24 hours per day and qualified personnel located in the facility will be there to help you at all times.

VRI Employees

Every employee goes through an extensive background check and receives the most detailed training in the business.

Tapes In Transit

All of our vehicles are tracked at all times by a satellite-based Global Positioning System (GPS), so there's never a question about where your media is located.

Solution Partner Channel

VRI is fully committed to continuing our leadership position in the traditional tape vaulting business. We also recognize that backup and recovery methodologies continue to evolve. We're proud to introduce a new suite of solutions that will be supported by the Solution Partner Channel.



Did You Know?

- Each VRI customer receives their own dedicated tape storage space within our facilities, with all tapes stored in volume serial order. Your tapes will never be intermixed with other VRI customer tapes.
- VRI utilizes intelligent applications of technology to provide our customers with a complete inventory control management system.
- VRI has successfully provided support for over 6,000 recovery tests.
- VRI protects more than 6 million tapes within our two facilities.
- VRI provides data protection to more than 2,000 data centers in the northeast region.
- VRI delivers immediate emergency response to our customers.
- VRI offers Data Restoration, Tape Indexing and Strategic Tape Discovery services. Your tapes never leave VRI's secure facilities.



VRI's facilities are certified compliant with the PCI (Payment Card Industry) standards.

Vital Records, Inc.

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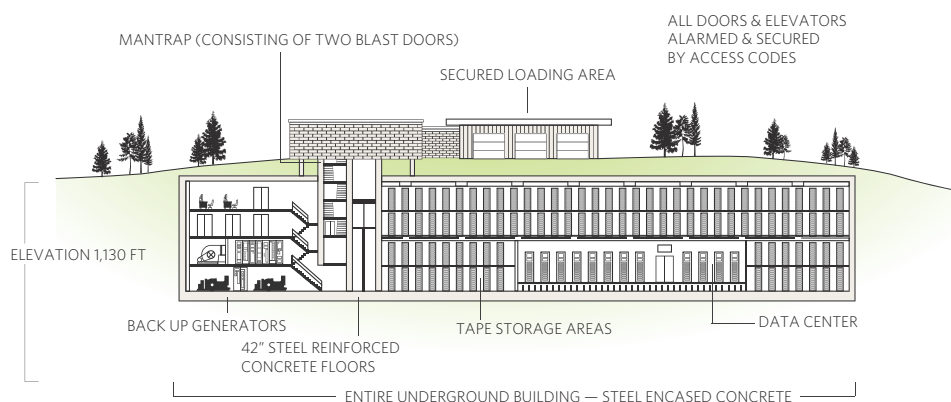
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Our Facilities

VRI's two data storage facilities were designed and built by AT&T as underground nuclear hardened disaster recovery buildings. Each Location Features:

- Fully qualified operations personnel onsite at all times
- Gated entrances with 24-hour surveillance cameras at all access points within the buildings
- Iris scan recognition systems at all entrances
- Scrambled keypad access at multiple points throughout the buildings
- Fully redundant systems with backup generators
- Environmental controls to assure proper temperature and humidity

VRI's Roxbury facility is entirely underground, consisting of two multi-level 40,000 square foot vaults, 30 and 50 feet below ground. The Flagtown facility consists of both above and below ground space.



Data Restoration and Strategic Tape Discovery Services

VRI offers Data Restoration, Tape Indexing and Strategic Tape Discovery services. Whether for legacy restorations, compliance requirements or as a response to a legal hold, this work is all done in VRI's secure facilities. The inherent risk in shipping the tapes to a remote location is completely eliminated.

VRI Technology: The Extranet Online Inventory Management System

VRI maintains an online extranet Inventory control management system written by VRI's Technical staff. All Customer support is in-house and onsite.

System features include:

- 100% verification of all media movement
- Immediate discrepancy reporting
- Online inventories that are updated immediately upon verification of all media movement
- Management of additional information associated with each media, depending on customers' needs
- Tracking of all recalled media
- Flexibility—it doesn't matter what system you use to manage your tapes



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