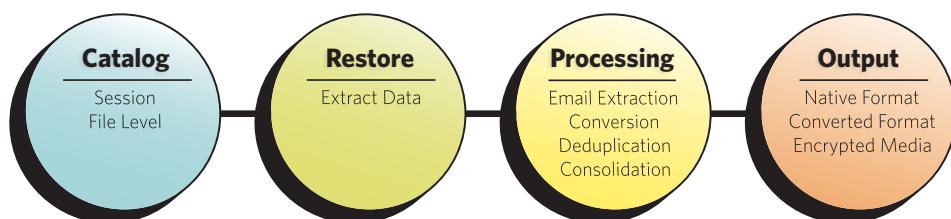


VRI Tape Restoration and Discovery Services

Restoration Services

VRI's Restoration Service defensibly and cost effectively restores data from a wide range of file types stored on virtually any tape format. Every ad-hoc restoration request is personally managed by an expert trained in the many complexities of data restoration. A dedicated project manager provides frequent updates throughout the process — from collection and transportation of media to final reporting — while technical experts ensure the integrity of the data at all times.

Restoration Services include the restoration of ALL tape types and backup software to produce and extract email and loose file server data. Data is delivered to the customer on encrypted portable hard drives for them to easily access.



Restoration Assurance Program

VRI's Restoration Assurance Program (RAP) is a *subscription-based managed service* that provides both scheduled, as well as on-demand restoration and extraction of email and data files from tape.

RAP provides businesses with the peace of mind that their legacy backup tapes can be restored at any time, even if they no longer maintain their backup tape environment.

Whether you are looking to retire your legacy backup tape environment, or simply migrate from a legacy system to a new backup tape environment, RAP can offer you assurance that the legacy backup tapes can be properly, cost effectively, and defensibly accessed and restored without having to maintain a legacy tape system investment.

Restoration Assurance Program Benefits

- Eliminate the costs of legacy equipment (annual maintenance and support contracts)
- Reduce power and cooling costs
- Predefined Service Level Agreement (SLA) in the event tapes are required to be restored
- Free up data center floor space previously utilized by legacy equipment
- Redeploy IT personnel from restoring backup tapes
- Rest assured that your business has a defensible tape restoration process in place
- Restoration performed at VRI facilities in adherence with Chain of Custody requirements

Supported Backup Formats

- Symantec Backup Exec/Netbackup
- Commvault
- EMC Networker
- HP Data Protector
- ARCserve
- IBM Tivoli Storage Manager

Supported Email Formats

- Microsoft Exchange
- IBM Lotus Notes
- Novell Group Wise

Supported Media Formats

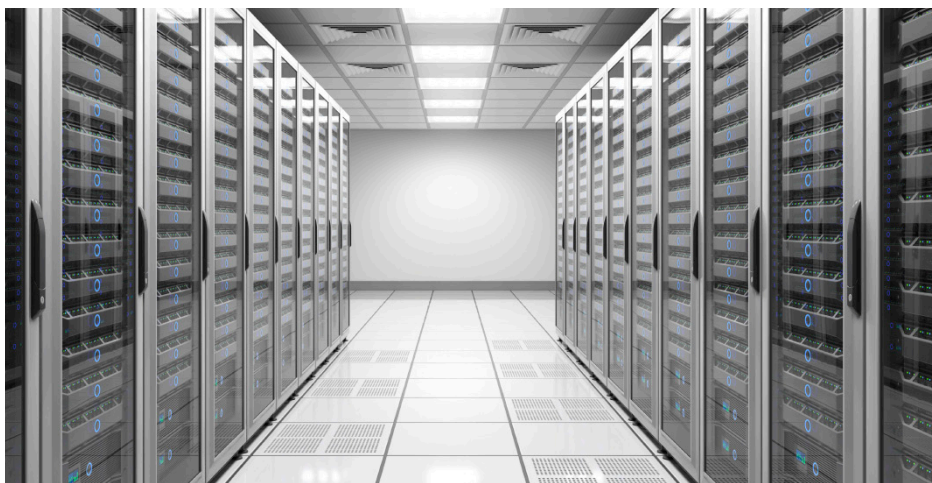
- Ultrium LTO (1-5)
- DLT/SDLT Cartridges
- 9840/9940 Cartridges
- 4mm/8mm DAT Cartridges
- 3570 Magstar Cartridges
- Travan Cartridges
- Quarter-inch Cartridges (QIC)
- 3480/3490E/3590
- ½" 9-track Open Reel
- Optical Platters
- CD/DVD ROM
- Bernoulli
- Worm

VRI Tape Restoration and Discovery Services

The VRI Advantage

Due to increased litigation, regulation and compliance, companies need to quickly and efficiently catalog, restore and collect relevant data from various media types. VRI together with our Partner Trusted Data Solutions (TDS) deliver these services within our secure underground facility maintaining strict chain of custody of your media assets.

At the commencement of a discovery or restoration project, VRI will provide media transportation to one of the VRI facilities. Each customer will receive their own dedicated tape storage space within our facilities, with all media filed in volume serial order.



Strategic Tape Discovery

Companies today must seek to understand the content on backup media to discern whether they are prepared to respond to litigation requests.. Ignorance of the laws and maintaining an inadequate records retention program offer no defense to the Federal Rules of Civil Procedure. Lack of preparedness can cost huge sums of money and can put your company at risk. Is your organization prepared?

VRI and TDS offer Strategic Tape Discovery, the most comprehensive backup tape discovery process in the industry. We can add insight and deeper knowledge pertaining to the content of your media so that you will be better equipped to make informed decisions regarding ESI and litigation. This process is designed to be fully defensible and auditable.

Backup Tape Cataloging and Indexing

Session Cataloging and File Level Cataloging services help customers increase efficiency and make legacy data more accessible by swiftly and accurately identifying and organizing unknown media and providing a detailed listing of the data backed up to their tapes.

Data Migration and Media Migration Services

- Scan, Catalog and Index
- Restore and extract data
- Copy

Restoration Assurance

- Fixed SLA
- Replace infrastructure
- Charged as a monthly service

Strategic Tape Discovery

- Multi-phased to handle large pools of legacy tapes
- Physical inventory
- Tape catalog
- Content visualization